

THE HUNGERFORD SURGERY

The Croft, Hungerford RG17 0HY

www.hungerfordsurgery.co.uk

Dr. P. leG. Hetherington (GP Partner)

Dr. H.M. Dace (GP Partner)

Dr. N. Sodhi (GP Partner)

Dr. A. M. Anderson (GP Partner)

Dr S. J. Bruen (Salaried GP)

Practice Manager: **Mr. M Hall**

Surgery Office: 01488 682507

Facsimile: 01488 681018

August 2010

Thank you for expressing an interest in The Hungerford Surgery. The following information is designed to give you a basic outline of our Practice, the Partners and the area. Further information is available on our website www.hungerfordsurgery.co.uk

If you wish to apply for the position advertised, please complete and return the enclosed application form or download a copy from our website.

I look forward to hearing from you.

Yours sincerely,

Mike Hall

Mike Hall
Practice Manager
mikehall1@nhs.net

Hungerford

Hungerford is an attractive market town situated in an area of outstanding natural beauty in West Berkshire with a population of around 5,000. It benefits from its close association with the Kennet & Avon Canal and has excellent road and rail links. The major towns of Swindon, Newbury, Reading, Oxford, Andover and Salisbury are all within easy reach.

A number of residents commute each day to London on the Great Western Railway which runs into Paddington.

The Town is home to many antique shops but is also well served by a couple of supermarkets, a butcher, a fruit and vegetable shop and a mobile fish monger on Friday mornings. There are also a number of cafes which benefit from the patronage of the tourist population.

Each year the Town hosts an arts festival, a carnival and a Victorian Extravaganza!

The Practice covers the whole of Hungerford and the surrounding villages within a five mile radius of the town giving us a practice population of around 7,600.

We have 6 doctors working in the Practice.

Name	Joined us in	Brief Synopsis
Dr Peter Hetherington	1986	Senior partner and keen sailor. Works 9 sessions a week within the practice and is our practice based commissioning lead.
Dr Helen Dace	2001	Partner – working 6 sessions a week. Our Diabetes, Mental Health and Child Protection lead.
Dr Niti Sodhi	2004	Partner - works 6 sessions a week, including 1 session a week providing medical care to the residents of the Hungerford Care Home.
Dr Alex Anderson	2006	Partner - working 9 sessions a week. Dr Anderson leads on respiratory diseases and is a very keen cyclist.
Dr Sarah Bruen	2007	Salaried GP. Dr Bruen works 4 sessions a week and shares the responsibility of providing medical care to the Hungerford Care Home.
Dr Andrea Clark	2009	Locum GP. Dr Clark currently works 2 sessions a week and shares a patient list with Dr Bruen. Dr Clark will be providing maternity cover for Dr Bruen in 2010/11.

Practice Philosophy

Our philosophy is 'modern medicine, traditional values'. We are helped by the fact that we are the only doctors' surgery in Hungerford and consequently feel very much part of the community. Personal lists and a relatively stable population, mean that we get to know our patients as individuals very well. Most of our staff live in the area.

The Partnership is supportive, friendly, open, fair and democratic. All clinicians and the practice manager meet for coffee every day which provides a forum for informal discussion along side our weekly meetings held on a Monday lunchtime.

Practice Overview

The Practice is housed in modern purpose built premises located in the Croft, an historic green.

While we currently run personal lists, we have considerable flexibility allowing for cross-cover and are able to provide our patients with a fast and effective service.

Our patient population is generally well informed with a tendency towards assertiveness.

A typical non-duty day involves a morning surgery, starting at 8.30am, of around 16 booked patients with an average of 1 or 2 "extras" fitted onto the end. We run 10 minute appointments. Each doctor will have an average of 2 home visits each day.

Afternoon surgery normally has 16 booked appointments with an occasional extra at the end if the Duty Doctor has been very busy.

Out-of-Hours Cover

The Hungerford Surgery is open from 8.00 am to 6.30 pm five days a week and does not close at any time. The Practice has opted out of Out-of-Hours and these are provided by WestCall.

Management and Staff

Mike Hall is our Practice Manager and he runs a very effective and efficient team, which minimises the amount of time that the doctors spend on non-clinical matters. Janette Kersey is our Office Manager and assists the Manager in the day-to-day administration of the Practice.

We employ three excellent Practice Nurses and a Healthcare Assistant who run their own clinics. They also have a major role in Asthma, COPD, CHD, Diabetes and Family Planning.

We have a full complement of Reception, Administrative and Secretarial staff, as well as attached District Nurses, Health Visitors and Community Midwives. Our District Nursing Team is based in the health centre to the rear of the surgery, which encourages communication and means that we work very closely together, particularly in terminal care.

In addition we have a number of attached staff working from the surgery including a counselor, dietician, substance misuse professionals and on one morning each week the Citizens Advice Bureau hold a surgery.

Information Technology and Computing

Our clinical software is iSoft Synergy. We have been a paper light Practice for many years.

We use FrontDesk as our appointments system and Contract+ to monitor our QoF performance.

All letters and paper results are scanned and indexed into the patient's records (using Docman). We receive all of our pathology results online.

Premises

The surgery is purpose built and was extended in 1993 to provide a welcoming and efficient space that is in keeping with the Croft.

Each doctor has his or her own Consulting Room. There are a further three treatment rooms used by the nurses and healthcare assistant.

To the rear of the surgery is the PCT run health centre. It houses the district nursing team, the health visitor, an NHS physiotherapist, a visiting podiatrist and speech therapist.

Secondary Care

We are well served by local hospitals. Most of our referrals go to The Great Western Hospital, Swindon, The Royal Berks, Reading or to the West Berkshire Community Hospital in Newbury. We also regularly use hospitals in Oxford and North Hampshire.

The Hungerford Surgery
August 2010